# Rooming house agreement



Residential Tenancies Regulations 2021 Regulation 38



Postcode

3196

This is your rooming house agreement. It is a binding contract under the *Residential Tenancies Act 1997* (the Act). Please refer to the rights and obligations outlined at the end of this form.

Do not sign this agreement if there is anything that you do not understand. Please refer to Rooming House Residents Guide for details about your rights and responsibility. For further information visit the renting section of the Consumer Affairs website at <a href="https://www.consumer.vic.gov.au/renting">www.consumer.vic.gov.au/renting</a> or call 1300 55 81 81.

# Part A - Basic terms

This agreement is between the rooming house operator and the resident(s) list	ted on this form
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1	Date of agreement This is the date the agre	ement is signed		
	If the agreement is signe the agreement.	d by the parties on different days, the da	te of the agreement is the date the last	person signs
2	Premises let by the roo	oming house operator		
	Address of rooming hou	se (include room number)		
	Room number	Street address 55 Maud Street,		
	Suburb	GEELONG	Postcode 3220	
	Items let with the room (	if any)		
	Mattress and base Wardrobe Television Small fridge Desk and chair			
_				
3	Rooming house operate Full name	tor details  The Iconic Student Housing Unit Trust		

Address for service

operator)

(if no agent is acting for the rooming house

Suite 43, 93 Wells Road, Chelsea Heights

	Phone number	03 8772 2903			
	ABN/ACN (if applicable)	32 597 400 150			
	Email address	INFO@THEICONICROOM	MINGHOUSE.COM.A	U	
	Rooming house operat	or's agent's details (if app	olicable)		
	Full name				
	Address			Postcode	
	Phone number		]		
	ABN/ACN (if applicable)				
	Email address				
	Note: The rooming hous	e operator must notify the re	esident within 7 days	if any of this information changes	
4	Resident(s) details				
	Full name of <b>resident 1</b>				
	Current address			Postcode	
	Phone number				
	Email address				
	Full name of resident 2				
	Current address			Postcode	
	Phone number				
	Email address				
5	Length of the agreemen	nt			
	Fixed term agreement	Start date		End date	
6	Rent				
	Rent amount (\$) (charged under this agreement)	1278.00			
	To be paid per	<b>✓</b> month			
	Day rent is to be paid				
	Date first rent payment d	ue			
_	Note: The rooming hous	e operator cannot ask for th	ne resident(s) to pay r	ent more than 14 days in advance.	

#### 7 Bond

The resident has been asked to pay the bond specified below.

The bond must not be more than 28 days' rent if the agreement has a fixed term. In any other case, the maximum bond is 14 days' rent.

The rooming house operator or agent must lodge the bond with the Residential Tenancies Bond Authority (RTBA). The bond must be lodged within 10 business days after receiving payment. The RTBA will send the resident a receipt for the bond.

If the resident does not receive a receipt within 15 business days from when they paid the bond, they can:

• Email the RTBA at <a href="mailto:rtba@justice.vic.gov.au">rtba@justice.vic.gov.au</a>, or

Bond amount (\$)  Date bond payment due  Rooming house operator's preferred method of rent payment  The rooming house operator must permit a fee free (other than the resident's own bank fees) payment method and must allow the resident(s) to use Centrepay or another form of electronic funds transfer.  The rooming house operator must tell the resident(s) about any costs (such as transaction fees) related to the payment method.  The rooming house operator and resident may change the payment method by agreement.  The resident is entitled to receive a receipt from the operator confirming payment of rent.
<ul> <li>Rooming house operator's preferred method of rent payment</li> <li>The rooming house operator must permit a fee free (other than the resident's own bank fees) payment method and must allow the resident(s) to use Centrepay or another form of electronic funds transfer.</li> <li>The rooming house operator must tell the resident(s) about any costs (such as transaction fees) related to the payment method.</li> <li>The rooming house operator and resident may change the payment method by agreement.</li> <li>The resident is entitled to receive a receipt from the operator confirming payment of rent.</li> </ul>
<ul> <li>The rooming house operator must permit a fee free (other than the resident's own bank fees) payment method and must allow the resident(s) to use Centrepay or another form of electronic funds transfer.</li> <li>The rooming house operator must tell the resident(s) about any costs (such as transaction fees) related to the payment method.</li> <li>The rooming house operator and resident may change the payment method by agreement.</li> <li>The resident is entitled to receive a receipt from the operator confirming payment of rent.</li> </ul>
(Rooming house operator to tick available methods of rent payment)  direct debit
other dissustant form of payment, including contropay
Payment details (if applicable)
Service of notices and other documents by electronic methods
Electronic service of documents must be in accordance with the requirements of the <i>Electronic Transactions (Victoria) Act 2000.</i>
<ul> <li>Just because someone responds to an email or other electronic communications, does not mean they have consented to the service of notices and other documents by electronic methods.</li> </ul>
<ul> <li>The rooming house resident and rooming house operator must notify the other party in writing if they no longer wish to receive notices or other documents by electronic methods.</li> </ul>
<ul> <li>The rooming house resident and rooming house operator must immediately notify the other party in writing if their contact details change.</li> </ul>
9.1 Does the rooming house operator agree to the service of notices and other documents by electronic methods, such as email?
The rooming house operator must complete this section before giving the agreement to the resident.
(Rooming house operator to tick as appropriate)
Yes, insert email address, mobile phone number or other electronic contact details
□ No
9.2 Does the resident agree to the service of notices and other documents by electronic methods, such as email?
(Resident to tick as appropriate)
Yes, insert email address, mobile phone number or other electronic contact details
□ No

# 10 Urgent repairs

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- The rooming house operator must ensure that the room and facilities are provided and maintained in good repair.
- If there is a need for an urgent repair, the resident should notify the rooming house operator in writing.

	Details of person the residen	nt should contact for an urgent repair (Rooming house operator to insert details).
	Emergency contact name	Chris Theoharopoulos
	Phone number	0497 819 151
	Email address	INFO@THEICONICROOMINGHOUSE.COM.AU
1		must not require the resident to arrange professional cleaning at the end of the ded to restore the room to the condition it was in before the resident moved in, allowing
	Condition report The resident must be given to moves in. (Rooming house operator to the condition of the con	wo copies of the condition report (or one emailed copy) on or before the date the resident tick as appropriate)
	A condition report has be	een provided to the resident
	A condition report will be	provided to the resident on or before the date the agreement starts
Additional terms must also comply with the Australian Consumer Law (Victoria). For example, they cannot be unfair terms. Such terms will have no effect. Contact Consumer Affairs Victoria on 1300 55 81 81 for further information or visit <u>unfair contract terms</u> at the Consumer Affairs Victoria website.		

For further information on seeking repairs see  $\mbox{\bf Part~B}$  below.

**Note:** If you need extra space, attach a separate sheet. Both the **rooming house operator** and **resident(s)** should sign and date all attachments.

### 14 Signatures

This agreement is made under the **Residential Tenancies Act 1997**.

Before signing you must read the relevant information in **Rights and Obligations** on pages 6 and 7 of this form.

Rooming house operator		
Signature of rooming house operator		
Date		
Resident(s) All residents listed must s	sign this rooming house agreement.	
Signature of resident 1		
Date		
Signature of resident 2		
Date		

**Note:** Each resident who is a party to the agreement must sign and date the agreement. If there are more than two residents include details on an extra page.

# Part B - Rights and obligations

This is a summary of selected rights and obligations of residents and rooming house operators under the **Residential Tenancies Act 1997** (the Act). In addition to this, the rooming house operator must give the resident a summary of their rights and duties and a copy of the house rules. These must also be displayed in the resident's room. Any reference to VCAT refers to the Victorian Civil and Administrative Tribunal.

For more information, visit www.consumer.vic.gov.au/renting.

## Use of the premises

#### The resident(s):

- has a right to reside in their room and use the facilities of the rooming house.
- has an exclusive right to live in the room unless the rooming house operator gives notice before they move in that the room will be shared or the resident agrees to share the room.
- is entitled to quiet enjoyment of the premises and must not do anything to disturb the privacy and peace and quiet of other residents.
- must use the room for residential purposes only and not illegal purposes.
- must keep and leave their room reasonably clean.

#### **Shared rooms**

#### The resident(s):

- has the right to receive written notice confirming if they are sharing their room or are an exclusive occupant.
- has the right to have their rent reduced if they agree to have more people in their room.

#### Condition of the premises

#### The rooming house operator:

- must ensure that the room complies with any applicable rooming house standards including having windows with coverings for privacy that can be opened and closed and at least two working power outlets, and is vacant and reasonably clean when the resident(s) moves in.
  - For further information please see <a href="www.">www.</a>
    <a href="www.">www.</a>
    <a href="consumer.vic.gov.au/housing/renting/types-of-rental-agreements/sharing-in-a-rooming-house/minimum-standards-in-rooming-houses</a>
- must ensure that the rooming house and its rooms are maintained in good repair.
- must ensure that the resident(s) has access to food preparation facilities such as oven and cook-top which are in good working order.
- must ensure that the rooming house meets public health and wellbeing laws such as providing at least one toilet for every ten people.

#### The resident(s):

- must be given two copies of the condition report (or 1 electronic copy) specifying the state of repair and general condition of the room before it was occupied.
- must not remove, deactivate or interfere with safety devices on the premises.

#### **Modifications**

#### The resident(s):

 must seek the rooming house operator's written consent before installing any other fixtures, altering or renovating or making additions to the room.

#### The rooming house operator:

 must not unreasonably refuse consent for modifications which are reasonable alterations under the Equal Opportunity Act 2010 which an occupational therapist or similar practitioner has said the resident needs.

#### Locks

- The rooming house operator must make sure the room has:
  - a door that can be locked by a key from the outside and unlocked from inside without a key (this includes cards or codes for digital locks where applicable).

#### Repairs

 Only a suitably qualified person may do repairs – both urgent and non-urgent.

#### **Urgent repairs**

Section 3 of the Act defines *urgent repairs*. Refer to the Consumer Affairs Victoria website for the full list of urgent repairs and for more information, visit <a href="https://www.consumer.vic.gov.au/urgentrepairs">www.consumer.vic.gov.au/urgentrepairs</a>.

Urgent repairs include failure or breakdown of any essential service or appliance provided for hot water, cooking, heating or laundering supplied by the rooming house operator.

The rooming house operator must carry out urgent repairs after being notified.

A resident may arrange for urgent repairs to be done if the resident has taken reasonable steps to arrange for the rooming house operator to immediately do the repairs and the rooming house operator has not carried out the repairs.

If the resident has arranged for urgent repairs, the resident may be reimbursed directly by the rooming house operator for the reasonable cost of repairs up to \$2,500.

The resident may apply to VCAT for an order requiring the rooming house operator to carry out urgent repairs if:

- a) the resident cannot meet the cost of the repairs; or
- b) the cost of repairs is more than \$2,500; or

 the rooming house operator will not pay the cost of repairs if it is carried out by the resident.

#### Non-urgent repairs

- The resident(s) must notify the rooming house operator in writing as soon as practicable of:
  - damage to the premises
  - a breakdown of facilities, fixtures, furniture or equipment supplied by the rooming house operator.
- The rooming house operator must carry out nonurgent repairs in a reasonable time.
- The resident(s) can apply to VCAT for an order requiring the rooming house operator to do the repairs if the rooming house operator has not done the repairs within 14 days after receiving the notice.

#### Rent

- The rooming house operator must give the resident(s) at least 60 days notice of a proposed rent increase.
- Rent cannot be increased more than once every 12 months.
- If the rooming house operator does not provide a receipt for rent, the resident may request a receipt.
- The rooming house operator must not hold or dispose of goods even if the resident owes rent.

## **Access and entry**

- The rooming house operator can enter the premises:
  - where the resident(s) agrees to the entry
  - where access is required to save life or property
  - to provide necessary services at a time provided in the house rules
  - to show the rooming house to a prospective buyer or lender, or a prospective resident(s)
  - if they believe the resident(s) has failed to follow their duties under the Act
  - to inspect the room (provided entry has not been made for this purpose within the last 4 weeks).
- The resident(s) must allow entry to the premises where the rooming house operator has followed proper procedure – this includes providing the resident(s) with a written notice of entry.

#### **Pets**

The resident(s) must seek consent from the rooming house operator before keeping a pet, other than an assistance dog, on the premises.

# Help or further information

For further information, visit the renting section – Consumer Affairs Victoria website at <a href="www.consumer.vic.gov.au/renting">www.consumer.vic.gov.au/renting</a> or call Consumer Affairs Victoria on **1300 55 81 81**.

# Telephone interpreter service

If you have difficulty understanding English, contact the Translating and Interpreting Service (TIS) on 131 450 (for the cost of a local call) and ask to be put through to an Information Officer at Consumer Affairs Victoria on 1300 55 81 81

#### Arabic

إذا كان لديك صعوبة في فهم اللغة الإنكليزية، اتصل بخدمة الترجمة التحريرية والشفوية (TIS) على الرقم 450 131 (بكلفة مكالمة محلية) واطلب أن يوصلوك بموظف معلومات في دائرة شؤون المستهلك في فكتوريا على الرقم 81 81 55 1300.

**Turkish** İngilize anlamakta güçlük çekiyorsanız, 131 450'den (şehir içi konuşma ücretine) Yazılı ve Sözlü Tercümanlık Servisini (TIS) arayarak 1300 55 81 81 numerali telefondan Victoria Tüketici İşleri'ni aramalarını ve size bir Danişma Memuru ile görüştürmelerini isteyiniz.

**Vietnamese** Nếu quí vị không hiểu tiếng Anh, xin liên lạc với Dịch Vụ Thông Phiên Dịch (TIS) qua số 131 450 (với giá biểu của cú gọi địa phương) và yêu cầu được nối đường dây tới một Nhân Viên Thông Tin tại Bộ Tiêu Thụ Sự Vụ Victoria (Consumer Affairs Victoria) qua số 1300 55 81 81.

**Somali** Haddii aad dhibaato ku qabto fahmida Ingiriiska, La xiriir Adeega Tarjumida iyo Afcelinta (TIS) telefoonka 131 450 (qiimaha meesha aad joogto) weydiisuna in lagugu xiro Sarkaalka Macluumaadka ee Arrimaha Macmiilaha

Fiktooriya tel: 1300 55 81 81.

Chinese 如果您聽不大懂英語,請打電話給口譯和筆譯服務處,電話: 131 450(祇花費一個普通電話費),讓他們幫您接通維多利亞消費者事務處(Consumer Affairs Victoria)的信息官員,電話: 1300 55 81 81。

**Serbian** Ако вам је тешко да разумете енглески, назовите Службу преводилаца и тумача (Translating and Interpreting Service – TIS) на 131 450 (по цену локалног позива) и замолите их да вас повежу са Службеником за информације (Information Officer) у Викторијској Служби за потрошачка питања (Consumer Affairs Victoria) на 1300 55 81 81.

Amharic በእንግሊዝኛ ቋንቋ ለመረዳት ችግር ካለብዎ የአስተርዳሚ አንልግሎትን (TIS) በስልክ ቁጥር 131 450 (በአካባቢ ስልክ ጥሪ ሂሳብ) በመደወል ለቪክቶሪያ ደንበኞች ንዳይ ቢሮ በስልክ ቁጥር 1300 55 81 81 ደውሎ ከመረጃ አቅራቢ ሠራተኛ *ጋር እንዲያገ*ናኝዎት መጠየቅ።

#### Dari

اگر شما مشکل دانستن زبان انگلیسی دارید، با اداره خدمات ترجمانی تحریری و شفاهی(TIS) به شماره 450 131 به قیمت مخابره محلی تماس بگیرید و بخواهید که شما را به کارمند معلومات دفتر امور مهاجرین ویکتوریا به شماره 81 81 55 1300 ارتباط دهد.

**Croatian** Ako nerazumijete dovoljno engleski, nazovite Službu tumača i prevoditelja (TIS) na 131 450 (po cijeni mjesnog poziva) i zamolite da vas spoje s djelatnikom za obavijesti u Consumer Affairs Victoria na 1300 55 81 81.

**Greek** Αν έχετε δυσκολίες στην κατανόηση της αγγλικής γλώσσας, επικοινωνήστε με την Υπηρεσία Μετάφρασης και Διερμηνείας (TIS) στο 131 450 (με το κόστος μιας τοπικής κλήσης) και ζητήστε να σας συνδέσουν με έναν Υπάλληλο Πληροφοριών στην Υπηρεσία Προστασίας Καταναλωτών Βικτώριας (Consumer Affairs Victoria) στον αριθμό 1300 55 81 81.

**Italian** Se avete difficoltà a comprendere l'inglese, contattate il servizio interpreti e traduttori, cioè il Translating and Interpreting Service (TIS) al 131 450 (per il costo di una chiamata locale), e chiedete di essee messi in comunicazione con un operatore addetto alle informazioni del dipartimento "Consumer Affairs Victoria" al numero 1300 55 81 81.